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Cúram Sláinte Phobail, Iarthar
ag freastal ar Ghaillimh, Maigheo agus Ros Comáin
Community Healthcare West
serving Galway, Mayo and Roscommon

Ceannasaí Seirbhíse – Seirbhísí do Dhaoine Scothaosta
Cúram Sláinte Phobail, Iarthar, Bloc B,
Campas Ospidéil Páirc Mheirlinne,Gaillimh H91 N973
T: 091 775-751
R: older.personschw@hse.ie

Office of Head of Service – Older People's Services
Community Healthcare West,
Block B, Merlin Park University Hospital, Galway H91 N973
Tel: 091 775-751
Email: older.personschw@hse.ie

16th February, 2024

Ms Claire Kerrane T.D.
Dáil Eireann
Kildare Street
Dublin 2

Ref: PQ ref 55225/23 – Home Support Applications – Roscommon & Galway

Dear Deputy Kerrane,

I refer to PQ ref 55225/23 uploaded on the PAD System on 7th December, 2023 due for response on 2nd January, 2024 in respect Home Support applications received for Co. Roscommon and Galway. The HSE has been requested to reply directly to you on this matter. The following response outlines the position.

I can confirm that Home Support service was delivered to 3447 clients in Galway during the month of December 2023 and 1095 clients in Roscommon during the same month.

Waiting List for Galway as of 31/12/2023

No. of people waiting on new home support service (community)	208
No. of people waiting on new home support service (acute)	52
No. of people waiting on additional home support service (community)	206
No. of people waiting on additional home support (acute)	35

*Average Wait Time – Galway: New Service - 140 days. Additional Service - 310 days.

Waiting List for Roscommon as of 31/12/2023

No. of people waiting on new home support service (community)	11
No. of people waiting on new home support service (acute)	2
No. of people waiting on additional home support service (community)	84
No. of people waiting on additional home support (acute)	0

*Average Wait Time – Roscommon: New Service - 74 days. Additional Service - 139 days.

Please note the average wait time is manually calculated as we do not have an IT System to capture same.

I trust this response addressed the matter you have raised in this instance.

Yours sincerely,



_____
Des Mulligan
Head of Service
Older Peoples Service
Community Healthcare West